

Feedback from students on the overall institutional performance has really helped the institution to improve by identifying the loopholes or weaknesses in the system. Moreover, the mechanism helps in involving the students to take active participation in improving the institution.

This Student Satisfaction Survey (SSS) was conducted by the Teaching Learning & Evaluation team of Sakus Mission College on the 9th of August 2019. A total of 292 students of BA 1st, 3rd and 5th semester were present and were assisted by the class teachers to answer the survey questionnaire on the mentioned date.

The analyzed feedback attached herewith has been forwarded to the Board of management through the Principal for necessary follow-up measures to be implemented.

1. Do you receive feedback from faculty on your academic performance?

Response	Very much	Often	Sometimes	Never
No. of students	29.06%	22.49%	44.29%	4.15%

2. Do you ask questions in class or contribute to class discussions?

Response	Very much	Often	Sometimes	Never
No. of students	7.93%	9.65%	72.07%	10.34%

3. The syllabus structure was satisfactory for you.

Response	Strongly agree	Agree	Uncertain	Disagree
No. of students	9.72%	78.82%	9.37%	2.08%

4. The institution takes active interest in promoting internship, student exchange and field visit opportunities for students?

Response	Regularly	Often	Sometimes	Never
No. of students	7.29%	15.97%	45.83%	30.90%

5. The overall quality of teaching-learning process in your institute is very good

Response	Strongly agree	Agree	Neutral	Disagree
No of students	16.61%	62.28%	21.11%	NIL

6. Fairness of the internal evaluation process by the teachers

Response	Always fair	Usually fair	Sometimes unfair	Usually unfair
No. of students	37.41%	52.52%	8.99%	1.08%

7. The teachers illustrate the concepts through examples and applications.

Response	Every time	Usually	Sometimes	Rarely
No. of students	27.53%	41.81%	29.27%	1.39%

8. The teachers identify your strengths/weaknesses and encourage you with providing right level of challenges.

Response	Fully	Reasonably	Partially	Unable to
No. of students	29.03%	49.46%	17.92%	3.58%

9. Teachers encourage you to participate in extracurricular activities.

Response	Strongly agree	Agree	Neutral	Disagree
No. of students	41.09%	51.37%	6.51%	1.03%

10. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Response	To a great extent	Moderate	Somewhat	Very little
No. of students	18.68%	29.41%	32.87%	19.03%

11. The computer systems in the computer lab are updated with latest software and hardware.

Response	Agree	Partly agree	Partly disagree	Disagree
No. of students	41.09%	43.49%	7.19%	8.22%

12. Do you participate in Community Extension activities?

Response	Always	Sometimes	Can't say	Never
No. of students	6.21%	59.65%	16.90%	17.24%

13. Does the college conduct Seminars, Symposia and Workshop for students?

Response	Yes	Partly yes	Can't say	No
No. of students	28.12%	NIL	3.12%	68.75%

14. Does the college organize student exchange programme with other industries or other educational institutions?

Response	Regularly	Sometimes	Can't say	Never
No. of students	1.04%	30.79%	24.22%	43.94%

15. Does the college take care of development of vocational and occupational competence of students?

Response	Agree	Partly agree	Partly disagree	Disagree
No. of students	32.01%	45.32%	3.23%	19.42%

16. The college invites representatives of different industries and institutions to talk with students?

Response	Regularly	Sometimes	Can't say	Never
No. of students	15.75%	64.04%	12.33%	7.88%

17. Is there sufficient internet services around campus?

Response	Strongly agree	Agree	Can't say	Disagree
No. of students	3.83%	24.74%	15.68%	55.75%

18. The building, classrooms, furniture and parking areas are sufficient and well maintained

Response	Strongly agree	Agree	Can't say	Disagree
No. of students	19.44%	55.90%	7.64%	17.01%

19. How is the sports infrastructure facility (indoor and outdoor games) in the college?

Response	Excellent	Good	Average	Poor
No. of students	9.25%	31.16%	48.29%	11.30%

20. How efficient is the photocopy/Xerox service in the campus?

Response	Excellent	Good	Average	Poor
No. of students	2.41%	18.27%	24.14%	55.17%

21. Is the college canteen up to your expectation?

Response	Strongly agree	Agree	Can't say	Disagree
No. of students	2.78%	22.57%	13.89%	60.76%

22. How far has the students support programme (seminar, workshop and counseling) benefitted, inspired and motivated the students?

Response	Very much	Not much	Not sure	Not at all
No. of students	37.93%	40.34%	20%	1.72%

23. The area/areas that the Mentees need more guidance from the Mentors is/are-

Response	Communication skills	Career development	Attitude towards learning and working	Self confidence
No. of students	22.60%	38.70%	15.41%	23.29%

24. Does the students' grievances cell in the college solve your problems?

Response	Yes	Sometimes	Not sure	No
No. of students	29.79%	26.37%	30.48%	13.36%

25. Are the timings for access to library suitable?

Response	Strongly agree	Agree	Can't say	Disagree
No. of students	18.81%	67.25%	7.66%	6.27%

26. Is the office staff and their services prompt (ready/willing/quick)?

Response	Strongly agree	Agree	Can't say	Disagree
No. of students	16.14%	65.61%	15.44%	2.81%

27. Maintenance of strict discipline with the support of a disciplinary committee is a boon towards overall functioning of the Institution.

Response	Yes	Partly yes	Can't say	No
No. of students	58.88%	31.71%	7.32%	2.09%

28. The application of teaching technology like audio-visual promotes better teaching-learning process.

Response	Yes	Partly yes	Can't say	No
No. of students	63.32%	26.64%	5.54%	4.50%

29. Give three observations/suggestions to improve the overall teaching-learning experience in your Institution.

- More smart classrooms, audio-visual classes, class presentations, outdoor learning/study tours/field trips, interactions, communication skill classes, student exchange programs, seminars & workshops, teachers should be more students friendly.
- Upgrade books in the library, poor internet facility, provide photo-copy facility in the campus, poor sports facility, quality of canteen food should be improved, provide holidays for two Saturdays in a month, toilets and washrooms need improvement, transportation facility should be provided.